

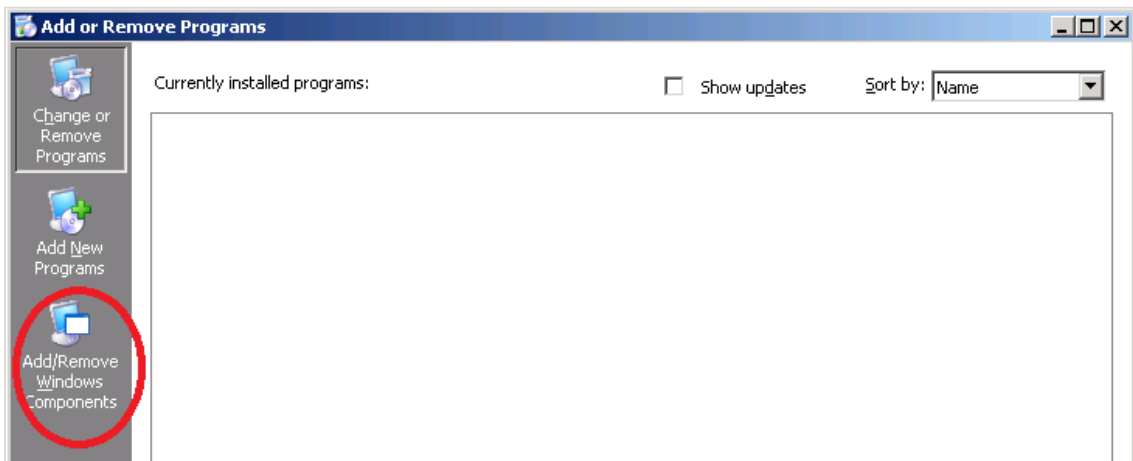


Problem:

During installation of TestManager on a Windows 2003 machine, Countdown is unable to create the TestManager Virtual Directory.

Install Internet Information Services (IIS)

1. Start **Add/ Remove Programs** by clicking the icon shown below:



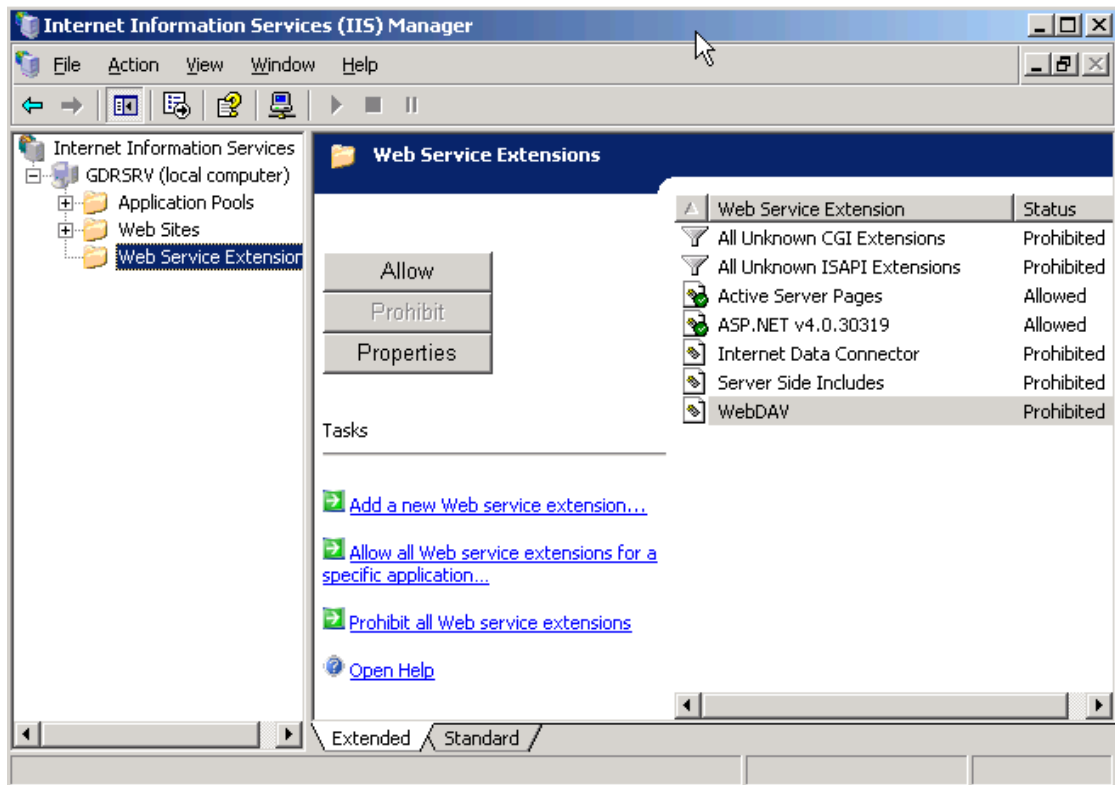
2. In Windows Component Services, select **Application Server** (it should turn gray as shown below:)



Countdown Installation

During the Countdown installation, if you get a message that TestManager is unable to create the TestManager Virtual Directory:

1. Click **OK**.
2. Start IIS Manager.



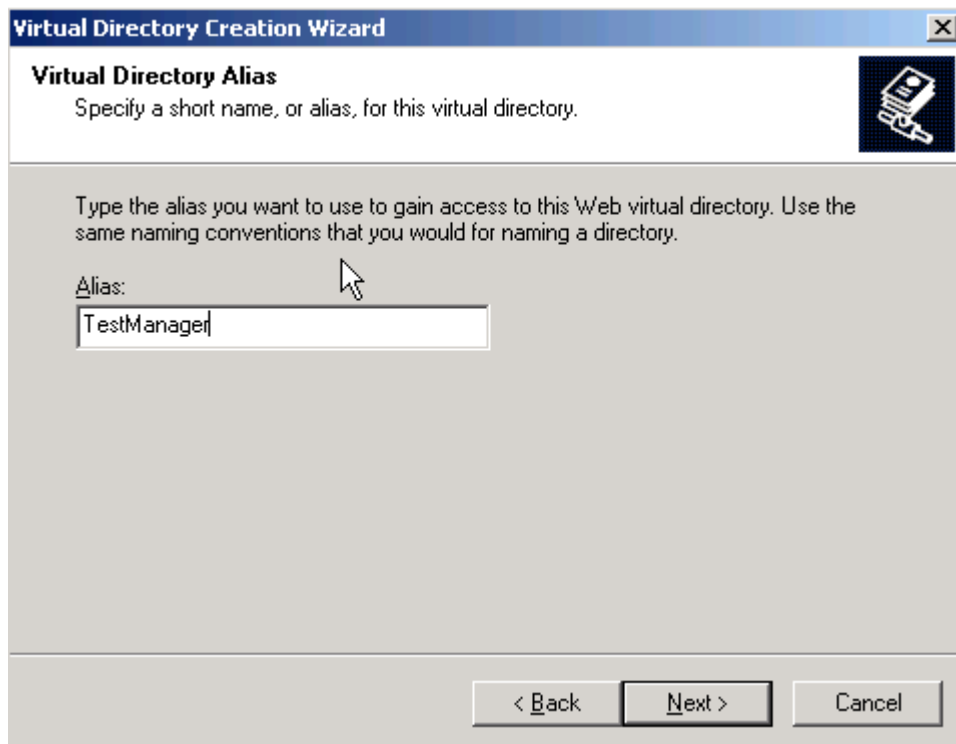
3. Under Web Services Extensions make sure the following is allowed (refer to the picture above for reference):
 - Active Server Pages
 - ASP.NET v4.0.30319
4. Expand the **Web Sites** folder.
5. Right-click **Default Web Site**.
6. Click **New**.

7. Click **Virtual Directory**. This opens the Virtual Directory Creation Wizard.

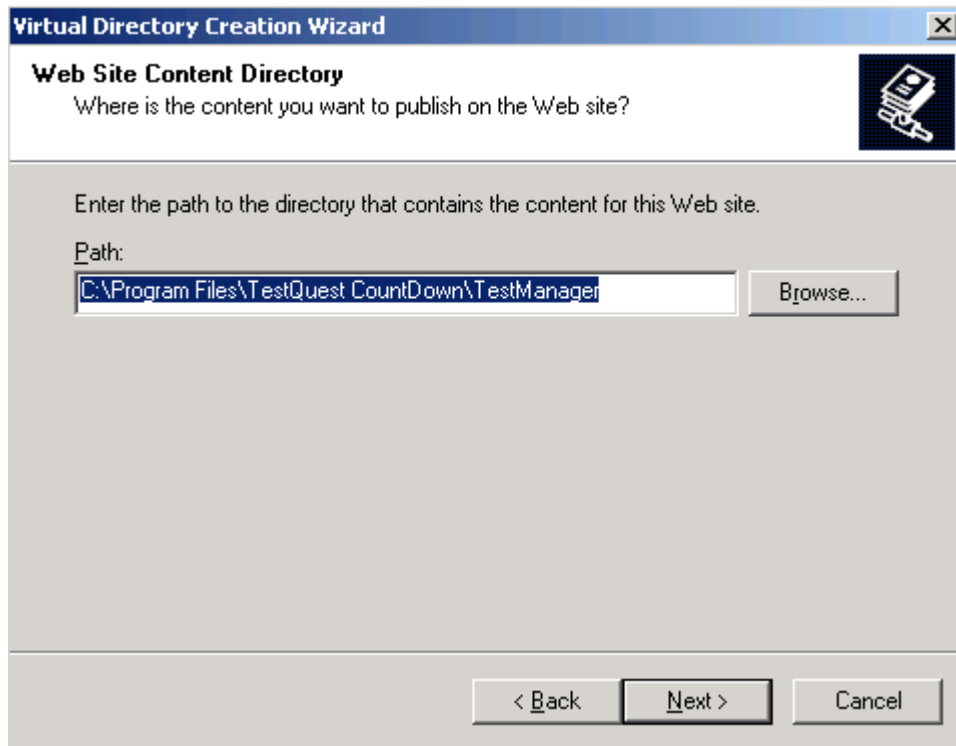


8. Follow the prompts and set the following:

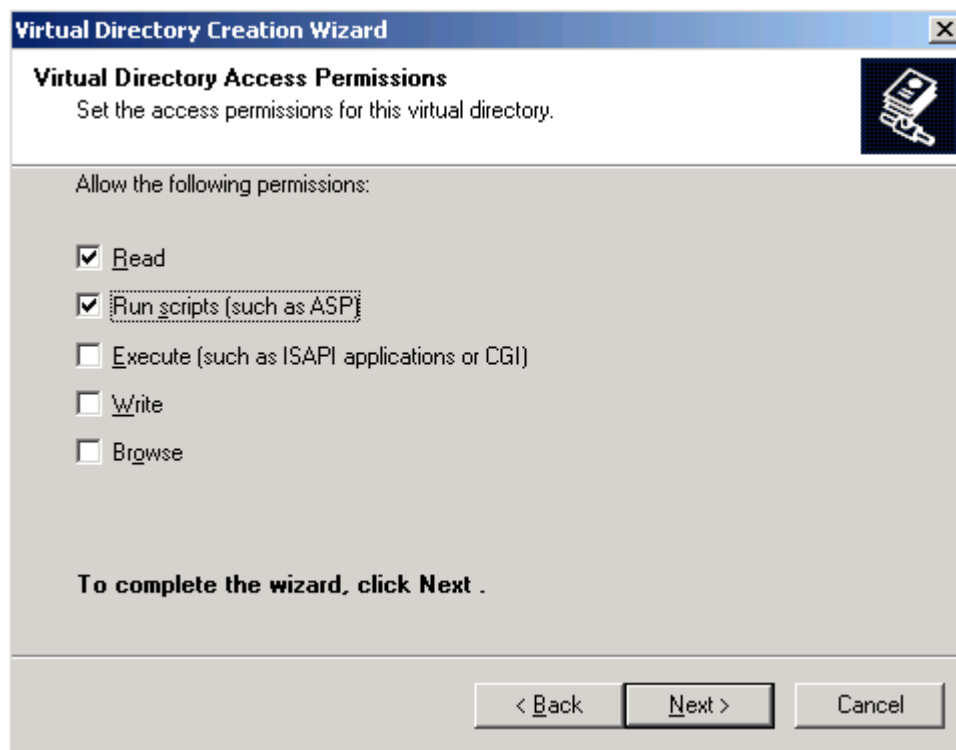
- Alias to TestManager



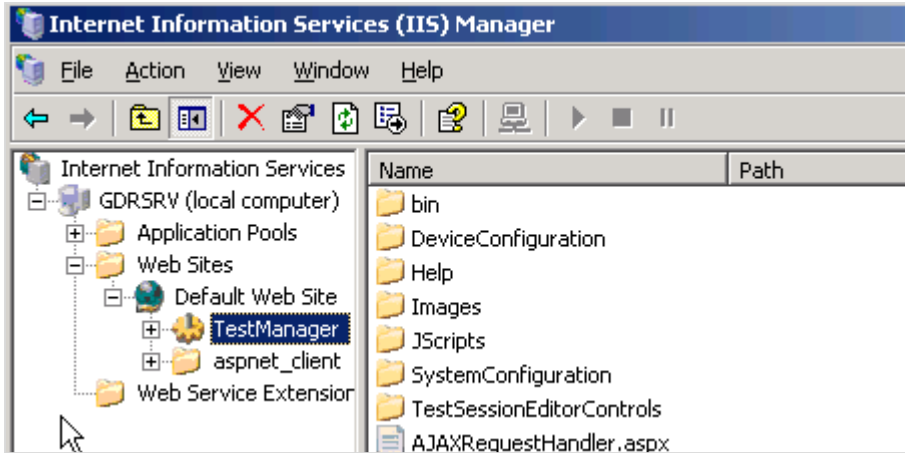
- Path to the TestManager directory (the default is shown in the example below).



- Permissions: **Read and Run scripts.**



When you complete the wizard, the TestManager virtual directory should be created under the Default Web Site folder.



Launch TestManager from the icon on the desktop

The TestManager login page should appear:

